

Follow the ARC to Gain Clarity in Any Situation



Follow the ARC to Be an Ally



Compliment first: I've always thought of you as fair-minded

Sample questions:

"Can you explain what you meant ...?"

"Did I hear you correctly when you said...?"

"I heard you say... Is what you meant to say...?"

"I don't get it. Can you please explain the joke?"

"Ah yes, you're saying that... I used to think that, too"

"Ah, well, when you say... that's actually offensive"

"Fair enough. You want to say that... but please don't say that around me."

Then MOVE ON!